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Tripler's Pacific e-Health Innovation Center wins E-Gov Pioneer Award

Pacific e-Health Innovation Center
Tripler Army Medical Center

HONOLULU -- The Government Solutions Center in Reston, Va., has named Tripler Army Medical Center's Pacific e-Health Innovation Center winner of the e-Gov 2000 Pioneer Award for its Pacific Medical Network project.

The award is given to select organizations that have developed and implemented "Best Practice" solutions, which include extending e-government or e-commerce efforts, solving problem, increasing productivity, saving resources or improving customer satisfaction.

"We are extremely proud of the work we have done here at Tripler Army Medical Center, particularly with the Pacific Medical Network project," said Lt. Col. Rosemary Nelson, Chief Information Officer and Program Manager of the P-eIC.

She explained that the PACMEDNET, a DoD automation and telecommunications project, is designed to prototype, validate and demonstrate clinical solutions for enriching patient encounter information. The PACMEDNET's solution includes a Virtual Computer-based Patient Record, which consists of specified medical information that is vital to a patient's healthcare provider, such as admission history, allergy information, immunization history, prescribed medicines, radiology interpretations and laboratory results.

This solution allows doctors using different medical software programs such as the Compostite Health Care System and Department of Veteran's Affairs Vista System to have access to a patient's record despite being stored on a different system.

"We have long recognized the project's value in providing multi-site, multi-enterprise healthcare information retrieval in a single view," said Nelson.

In addition the PACMEDNET also:
- Provides secure, web browser-enabled remote access to health information history on demand;
- Presents consistent computer-based patient record view across the DoD/VHA healthcare enterprises;
- Assures a longitudinal view of the patient encounter across the enterprise;
- Assures synchronization of patient data with disparate data sources;
- Overcomes time, distance, and enterprise barriers in facilitating provider collaboration; and
- Furnishes critical patient data, prior to patient arrival.

"PACMEDNET was a great opportunity for me in being able to work with talented clinicians and informaticians in the Veteran's Administration and the Department of Defense to solve a mutual problem, the risks of incomplete medical information at the point of care," said Tony Gelish, the Program Director for the Pacific Medical Network project. "The VA/DoD Joint Venture Site in Honolulu, is in the enviable position of being in the lead on information interoperability between their two healthcare information systems."

The Pacific Medical Network project was developed, prototyped and tested by an integrated product/process team, including multiple military and contractor participants, led by the P-eIC, and including the Military Health System's, Clinical Business Area, the Tricare Management Activity and Science Applications International Corporation.

"The leadership of Lt. Col. Rosemary Nelson, the Program Manager, and David Burge, Director of VA Honolulu, were instrumental in defining requirements and achieving our success," Gelish said. "This award recognizes the first significant accomplishment of the VA / DOD Telehealth, Emerging Technology and Medical Research Hui."

The award, which was chosen by a panel of federal IT experts, will be presented in Washington, D.C., July 11-12 during the e-Gov 2000 Conference and Exposition. The conference gives attendees the opportunity to learn how early adopters of Electronic Government applications have succeeded and overcome challenges in delivering government services in the digital world. The conference is co-sponsored by I.T. Direct and Andersen Consulting.

The Pacific e-Health Innovation Center is an enterprise supporting e-Health Innovation, Telehealth, and Research and Development prototyping projects. The vision of the P-eIC is to be at the forefront of a global revolution to explore and innovate technological solutions for public and private healthcare delivery.

This support is accomplished through prototyping, modeling, demonstrating, validating, and maturing emerging technologies for healthcare and clinical applications. P-eIC research and development efforts are conducted in partnership and through the collaborative leadership of MG John S. Parker, CG Medical Research and Material Command, Ft. Detrick, Maryland, and MG Nancy R. Adams, CG Tripler Army Medical Center, Hawaii. LTC (P) Rosemary Nelson, P-eIC Program Manager and Chief Information Officer (CIO), is an Army Nurse Corps officer and AMEDD acquisition officer assigned to Ft. Detrick supporting TAMC in Hawaii.

The Pacific e-Health Innovation Center focuses on outcomes in five product lines:

- ? **Applied E-Health**—exploits use of technology tools for the provision and enhancement of patient care delivery via remote access to health care services and providers.
    - ? **Research and Concept Exploration**—investigate promising clinical research questions and emerging technology issues resulting in contributions to the scientific discipline of clinical informatics.
    - ? **Distance Learning and Mentorship**—facilitates internal and external training and education to various organizations in the Pacific to include mentorships and distance learning programs
    - ? **E-Health Process and Policy Analysis**—fosters change management to support use of technology to meet military readiness requirements, assess policy issues needing review due to BPR and technology capabilities.

E-Health Collaborations—promotes collaborative relations, partnerships, and strategic alliances for information sharing and dissemination of Telehealth resources and knowledge.

For more information on the Pacific Medical Network or the Pacific e-Health Innovation Center, call 433-3600 or visit the P-eIC website at http://prpo.tamc.amedd.army.mil.